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November 23, 2026

Dear Valued Customers,

As we approach the holiday season, we would like to inform you of our upcoming facility closures and thank you for your continued partnership and support throughout the year.

Thanksgiving Holiday Closure
The Ihara Science USA /BI-Lok® manufacturing facility in Meadville, Pennsylvania, including Customer Service, Sales Support, Shipping, Receiving, and administrative offices, will be closed Thursday, November 26, 2026, and Friday, November 27, 2026. Normal business operations will resume Monday, November 30, 2026.

Christmas and New Year Holiday Closure
Our facility will close at 5:00 PM EST on Wednesday, December 23, 2026, and remain closed through Friday, January 1, 2027, in observance of the Christmas and New Year holidays.

Annual Physical Inventory Closure
Following the holiday shutdown, our facility will remain closed for annual physical inventory activities on January 4, 5, and 6, 2027.

Customer-facing activities, including Customer Service and order processing, will resume on Thursday, January 7, 2027. We encourage customers to plan orders and shipments accordingly to avoid any disruptions during these closure periods.

On behalf of everyone at Ihara Science USA /BI-Lok®, thank you for your business, loyalty, and support throughout the year. We sincerely appreciate the trust you place in our team and look forward to serving you in the coming year.

We wish you, your families, and your colleagues a safe, healthy, and happy holiday season, along with a prosperous New Year.

Sincerely,

Bill Jarrell
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